

AI WORKFORCE JOURNAL

ISSUE NO. 2

The Wire



IN THIS ISSUE

How a large multi-family office verifies 700 wires a week without a minute of keying

Partner stories from the Humanity Labs AI Workforce.

WELCOME BACK TO THE *AI Workforce Journal*. Our first issue, [The Gate](#), followed the AI Workforce through its first production workflow at one of the country's largest RIAs, and closed with a promise to follow it deeper into the firms that put it to work.

This issue keeps that promise with money movement. At a large multi-family office, roughly 700 wires a week must each have a federal reference number verified and logged to meet an SEC audit-trail requirement. Issue 1 was a story about time. This one is about the record: a standard the firm already held every week, now held on every wire, at any hour.

The desk's people are out of the keying entirely. Associate time per wire went from about fifteen minutes to about zero, wires clear the same day around the clock, and the firm's operations leadership gave us the plainest version of the result: a recurring task came off the equivalent of three associates, who now focus on even higher-value work.

That is the pattern we built Humanity Labs to deliver: defined work, run to the firm's own standard, with people deciding what to do with the capacity that comes back. We think this story will change how you look at the quietest work in your own firm. We hope you enjoy it.

Warmly,



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THE RESULTS

By the numbers

THE WORKFLOW

Wire verification and audit-trail logging, roughly 700 wires a week across multiple custodians

THE REQUIREMENT

Each wire's federal reference number verified and logged, an SEC audit-trail requirement

ASSOCIATE TIME PER WIRE

From about fifteen minutes by hand to about zero

TURNAROUND

Wires cleared the same day, around the clock

THE EXCEPTIONS

Anything the AI Workforce cannot confirm goes to a person at the firm before the entry is written

THE TEAM

A recurring task off the equivalent of three associates, now on higher-value work

THE AUDIT TRAIL

Complete, with no manual keying

ABOUT THIS STORY

Details reflect a Humanity Labs partner firm in wealth management. The firm's identity is confidential.

Seven Hundred Wires a Week

How a large multi-family office verifies every wire it moves, and what its associates turned to once the keying came off their desks.

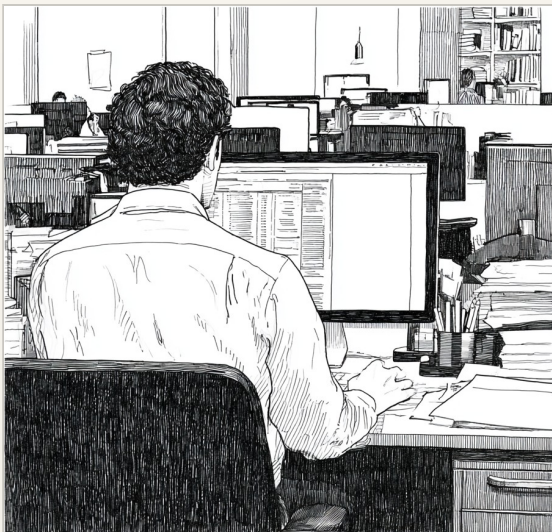
EVERY WIRE A WEALTH MANAGEMENT FIRM moves leaves a record behind it. The Federal Reserve assigns each transfer a reference number, and the SEC requires firms to verify that number and log it, wire by wire, in an audit trail an examiner can walk years later.

At a large multi-family office, that requirement came due roughly 700 times a week, across multiple custodians. Associates held the standard by hand: matching each wire's record to the custodian's, keying the reference number into the log, about fifteen minutes a wire, week after week.

The audit trail is the account of events the firm stands behind with its regulator, and the desk held it to the same bar every week: right at the moment of writing. The standard was never the question. The fifteen minutes a wire it cost to hold it was the opportunity.

THE LOGGING STEP

When the firm put the Humanity Labs AI Workforce on wire verification, it placed it at exactly that moment. At the logging step, the AI Workforce matches each wire's account and routing



details in the firm's CRM against the custodian's record, verifies the federal reference number, and writes the log entry. Anything it cannot confirm, it sets aside for a person at the firm, who rules on the wire before the entry is written.

The by-hand version of the job is gone. Associate time per wire went from about fifteen minutes to about zero, and the roughly 700 wires a week now clear the same day, around the clock. The audit trail is complete, with no manual keying anywhere in it.

THE TIME THAT CAME BACK

The verifying still happens on every wire, and the record behind each one meets the same bar it always has. What moved is who holds the bar, and when: the AI Workforce runs the check before the log is written, on every wire, at any hour, and the desk's people are out of the keying entirely.

THE WIRE DESK, BEFORE AND AFTER

Wire verification at a Humanity Labs partner multi-family office

Per wire 15 MIN TO ABOUT ZERO

Clearing

same day, around the clock

Keying

none, on roughly 700 wires a week

As the firm's operations leadership put it: "It took a recurring task off the equivalent of 3 associates so they can focus on higher-value work."

The wires themselves move exactly as they always did. The difference is what the firm's associates get to do with their week, and a wire desk that no longer has to choose between the standard and the clock.

WHAT COMES NEXT

Wire verification is one job at one firm. At Humanity Labs' largest partner firm, a single AI Workforce now runs more than 60 workflows, spanning client servicing, billing, money movement, tax, and compliance, and that count is still growing.

The AI Workforce is not a tool for one task. It is a workforce, one that operates across the back office, middle office, and front office alike, anywhere a firm can define how the work should be done. Wire verification is what it looks like when that workforce takes the watch at the audit trail.

The AI Workforce
for the Human Firm.



LIVE ZOOM WEBINAR · AUGUST 28, 2026

Ask Me Anything



Andrei Pop

Founder & CEO, Humanity Labs

11:00 AM PT · 2:00 PM ET
60 MINUTES

[Register Here](#)

About Humanity Labs

Humanity Labs gives wealth management firms an AI Workforce that works inside existing systems to complete work across the front, middle, and back office, helping firms serve more clients without adding cost at the same rate. Every job strengthens a shared memory that builds the firm's Organizational General Intelligence (OGI). Humanity Labs works with leading firms overseeing more than \$750 billion in client assets and is backed by Google Ventures and Vestigo Ventures.

The AI Workforce Journal is a publication of Humanity Labs. Details in this story are real results from an existing Humanity Labs partner; the firm's identity is confidential.

Learn more at HumanityLabs.ai